

JAY ROBERTS
Chief of Staff



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To Whom It May Concern,

I am delighted to provide this reference for Audra Miller, who served as a Senior UI/UX Designer at Squire Solutions from June 2022. As Chief of Staff, I had the opportunity to witness first-hand Audra's exceptional commitment and expertise in her field. Audra has been an integral part of our team, consistently demonstrating her dedication and hard work. Her introduction of design-based development fundamentally transformed our approach to product development. Under her guidance, our company's website, applications, and internal interfaces underwent a complete redesign, significantly enhancing the user experience.

Her work ethic is unparalleled; Audra has consistently delivered work ahead of schedule, often adding innovative elements to her deliverables that had not been initially considered. This proactive approach has significantly contributed to the quality and efficiency of our projects. One of Audra's most notable contributions has been the implementation and management of the product management process. Her ambition to evolve into a product manager role led her to thoroughly understand and apply agile principles in software development. Her commitment to this growth is evident from her efforts to self-educate, including reading foundational texts like 'The Phoenix Project,' which enabled her to effectively translate her designs to the development team for swift implementation.

Additionally, Audra took on the responsibility of product testing post-development and managed all bug reporting related to user interaction and effectiveness. Her collaborative work with key figures in the company, including the CEO, Head of Business Development, CTO, and myself, has been instrumental in keeping our projects aligned and on track. Audra's ability to blend her expertise with a deep understanding of user experience and product management makes her an exceptional asset to any team. Her drive, intelligence, and adaptability are qualities that I have no doubt will continue to serve her well in her future endeavors.

In addition to her professional achievements, Audra's contribution to team building and support at Squire Solutions was invaluable. She fostered a collaborative and supportive environment, encouraging open communication and mutual respect among team members. Audra consistently went the extra mile to mentor colleagues, share knowledge, and offer constructive feedback, which significantly enhanced team cohesion and morale. Her positive attitude and commitment to team success were contagious, making her a beloved and inspiring figure within our organization. Her presence and leadership not only elevated our projects but also strengthened the bonds within our team.

Please feel free to reach out if you require any further information or specific examples of Audra's work and contributions.

Sincerely,

Jay Roberts